



Price overview & Services

Kremstaler Digitalhilfe
Transparent & fair digital consulting

PRICE AND SERVICE OVERVIEW

Digital help · Training · Support ·
Websites

CLEAR. PERSONAL. FAIR.

Services and prices at a glance

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1. Assessment & immediate support

(e.g. possible on-site — see travel flat rate)

Status assessment **34,00 €**

A first look (approx. 30–45 minutes).
Together we find where it hurts (Wi-Fi, printer, smartphone questions). Then we know whether it can be fixed right away.

Short unit (15 minutes) **17,00 €**

Ideal for a small fix, a quick tweak, or short calls / remote support.

Hourly rate (on-site technical help & software) **68,00 € / hr**

Setup, explanation and practice together.
For printers, mesh networks, Wi-Fi issues, smart home, and other device challenges.

(Fairly billed in 15-minute steps at 17,00 € each)

Quick help via WhatsApp & chat

- Small info question (up to 2 min): free (house service)
- Short chat help & explanation (up to 15 min): 17,00 € (screenshots or short voice notes)
- 5-pack “Quick questions”: 35,00 € (5 short WhatsApp assists)

2. Workshop diagnosis & troubleshooting

Workshop diagnosis (approx. 1 hour) 52,00 €

If a device is too complex on-site or needs special tools, I take it to the workshop for a thorough diagnosis.

Our fairness promise

If it becomes clear early on that the device is beyond repair — or that further effort is not worthwhile — I stop. Then you only pay the diagnosis flat fee, with no labour charged.

Deeper work: if we agree that I dig further, we discuss it first — then actual labour is billed fairly at 68,00 € / hr (15-minute steps at 17,00 €).

3. Tailored packages & training

All packages include standardised step-by-step guides for the chosen topics.

Smartphone ready-to-go package (e.g. Emporia) **82,00 €**

(Duration: approx. 1.5 hours)

Full setup of the new phone, key settings, contacts, and a clear introduction.

Training package: “Getting to know my device” **119,00 €**

(Duration: approx. 2 hours)

How does the device actually work? We calmly cover the basics and make time for your personal questions.

Safe with WhatsApp & photos **68,00 €**

(Duration: approx. 1 hour)

Focused practice: sending pictures, backing up contacts, and handling messages safely.

Custom training / digital coaching

34,00 € / half hour (flat)

(Duration by agreement, booked in 30-minute blocks)

Topics are agreed in advance. Targeted questions, prep for specific content, or practice — exactly what you need.

Optional add-on: individual step-by-step guide

14,00 € (flat)

Created after the session: tailored materials (incl. AI-assisted screenshots & notes) for your device and questions.

4. Transport & travel flat rate

- **Zone 1** **8,00 €**
(Micheldorf centre & immediate surroundings)
- **Zone 2** **15,00 €**
(Greater Micheldorf – outskirts/heights & Kirchdorf)
- **Zone 3** **25,00 €**
(Kremstal & nearby, e.g. Molln, Schlierbach, Pettenbach)
- **Zone 4** **45,00 €**
(Greater Steyr & further Kremstal)
- **Zone 5** **on request**
(Beyond)

5. Website, hosting & support (AWS-based)

Website consulting **34,00 €**

Unsure about structure, content or which plan you need? We sit down, discuss your project and shape the ideal plan.

Website initial setup (one-time)

Variant A (without email setup) **249,00 €**

AWS provision, template adaption, go-live, basic content (photo resize & text), plus DNS setup.

Variant B (with professional email) **289,00 €**

Everything in A, plus professional email connection (e.g. via easyname).

One-time Meta Business Suite setup **29,00 €**



Professional setup and linking for social media.

Monthly all-round subscriptions

Cancel monthly at any time

Basic — 3 modules **29,00 € / month**

High-performance AWS hosting, domain & SSL management; mandatory “About us” & “Contact”; 3 content modules; 1 free content change per calendar year.

Standard — 4 modules **31,50 € / month**

Like Basic, with 4 selectable content modules.

Extended — 5 modules **34,00 € / month**

Like Basic, with 5 selectable content modules.

Each further module (beyond 5) **+ 2,50 € / month**

Small change (text or single photo in an existing module) **15,00 €**

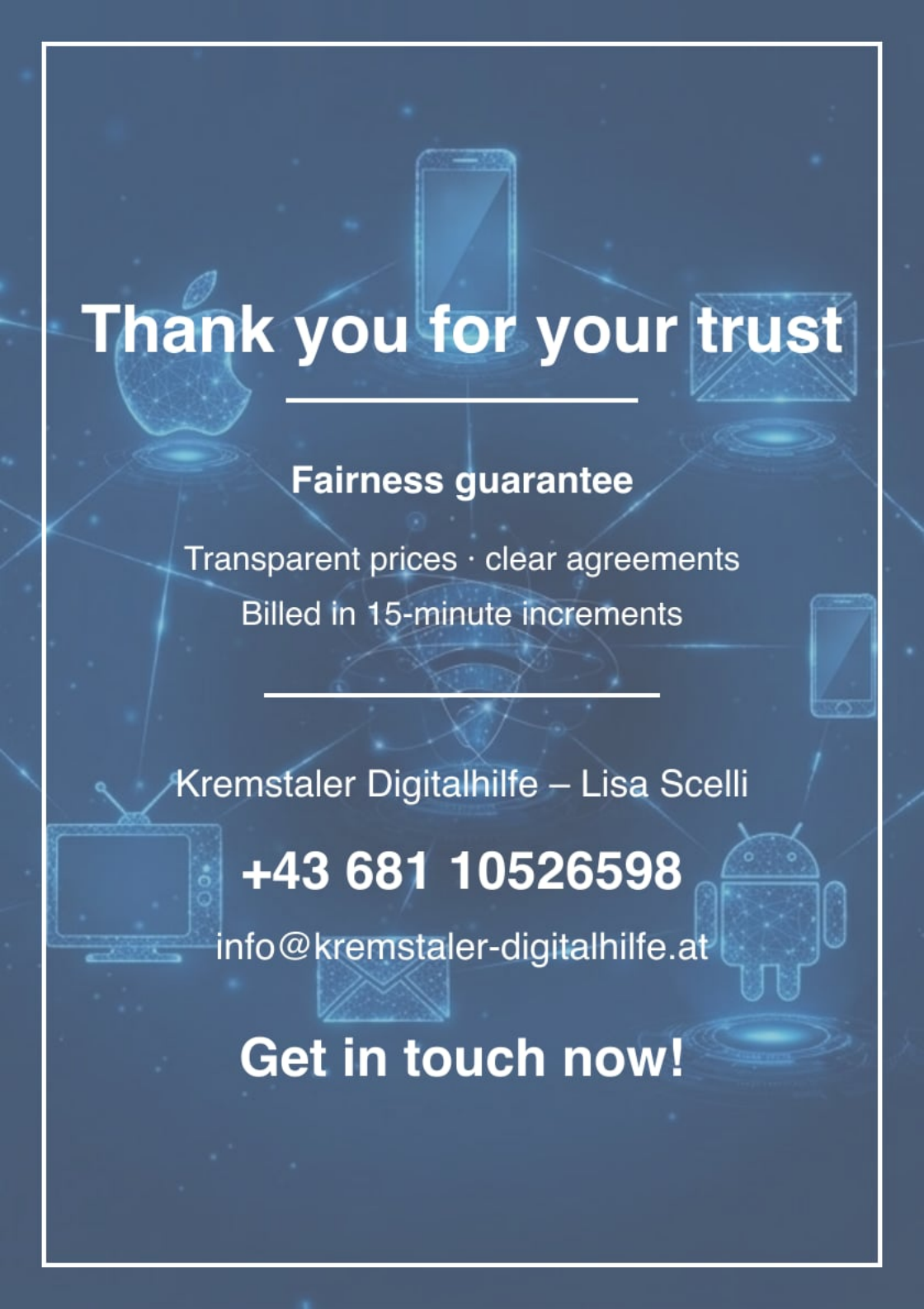
Large change / several modules affected **34,00 € (flat)**

(Broader adjustments across multiple sections at a fixed flat rate).

Add a new module (one-time before plan upgrade) **68,00 €**

(Equals ~1 hour to add and adapt a standard section that then joins the subscription).

New module — depends on workload



Thank you for your trust

Fairness guarantee

Transparent prices · clear agreements

Billed in 15-minute increments

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Get in touch now!